



We Restore Lives



DONOR FAMILY MENTOR

ROLE DESCRIPTION

OBJECTIVE

Provide grief companionship to donor families through direct communication with donor family member.

RESPONSIBILITIES

- Provide supportive presence or listening support to donor family member.
- Share your own grief journey when appropriate.
- Discuss successful coping techniques as discussed in Bereavement Training Module.
- Immediately contact ARORA staff member if you feel that the donor family member may be at risk for suicide or self-harm.
- Discuss with ARORA staff member if you feel the donor family member could benefit from additional counseling or grief resources.
- Document interactions and report data to ARORA staff.

QUALIFICATIONS

- Knowledge and understanding of ARORA and the organ and tissue donation process.
- Willingness to interact with grieving donor family members in a supportive and compassionate manner.
- Ability to answer questions about organ and tissue donation and provide accurate information in a sensitive manner.
- 21 years of age or older.
- Complete ARROA volunteer packet.
 - Code of Conduct
 - Application

TRAINING

- Mandatory Volunteer Training
- Additional Bereavement Training Module